Business Organization

**Managing Information Resources**

* 1950s – Information Systems Department (ISD) controlled all of computing resource.
* Today – Located through organization, and almost all employee use computers in their work. (**End user computing system**)
* **Role of ISD:** responsible for corporate-level and shared resources.
  + Also uses IT to solve end user’s problems
* End Users: Responsible for own computing resources and departmental resources.
* ISD and End Users work together to manage IT resources

**Traditional Major IS Functions**

* Managing system development
* Systems project management
* Manages computer operations
* Staffing, Training, etc.
* Provide technical services

**New IS Functions**

* Innovate
* Manage Outsourcing
* Educate IS Staff and non-IS managers
* Manage system integration
* Incorporate Internet and e-commerce in businesses
* Initiating and designing ISs

**Roles in an organization**

* **CEO** – Chief Executive Officer is the head of the organization
* **CFO –** Chief Financial Officer oversees all financial aspects or organization
* **COO –** Chief Operational Officer manages day to day operations
* **CPO –** Chief Privacy Officer ensures ethical and legal use of information
* **CIO -**  Chief Information Officer oversees all users of information systems
* **CTO –** Chief Technology Officer ensures availability and reliability of all IT (reports to CIO)

**Roles in Federal Government**

* Minister
* Deputy Minister(DM)
* Assistant Deputy Minister (ADM)
* Director General (DG)
* Regional Director General (RDG)